

Appointments for Consular Services

To book an appointment for notarial and documentary services, select the country you're in from this link: [gov.uk/world](https://www.gov.uk/world)

For information on passports, visas, birth and death registrations, marriages, becoming a British citizen, UK pensions and benefits and all other government services, go to:

GOV.UK

Emergency Help for British People

If you need urgent help abroad, for example if you've been arrested, a victim of crime, hospitalised or are otherwise distressed, call the 24-hour telephone number below. Select the option for consular assistance. We do not charge for emergency help.

(65) 6424 4200

The Consular Section at this office provides assistance to British people

How can we help?



We can offer Emergency Travel Documents if your passport is lost, stolen, damaged, full, expired or has less than 6 months validity. We can't issue full validity passports or negotiate the visa processes of another country.



We can offer advice on transferring funds. Unfortunately we can't pay bills or give you money from public funds.



We can offer support if you are a victim of crime. We can't investigate crimes.



We can help if you are hospitalised. We can't pay your hospital bills.



We can support you if you have been arrested or are in detention. We can't get you out of prison.



We can provide details of local lawyers, interpreters, doctors and funeral directors. We can't provide legal advice.



We provide selected notarial and documentary services. For a full list select the country you're in from this link: [gov.uk/world/organisations](https://www.gov.uk/world/organisations)

**travel
aware**
[gov.uk/travelaware](https://www.gov.uk/travelaware)

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Foreign, Commonwealth
& Development Office

Help for British People



Please visit **GOV.UK** for more information on the services we provide.

For country specific information select the country you're in from this link: [gov.uk/world](https://www.gov.uk/world)

British Passports

British embassies, high commissions and consulates do not issue British passports. You should apply for your passport online. For information on how to apply for a British passport, see:

[gov.uk/overseas-passports](https://www.gov.uk/overseas-passports)

If you cannot find the information you need on GOV.UK, please contact the **Passport Advice Line on +44 300 222 0000** or [gov.uk/passport-advice-line](https://www.gov.uk/passport-advice-line)

Emergency Travel Document (ETD)

You can apply for an emergency travel document if your passport has been lost, stolen, damaged or expired, and you can't get a new or replacement passport in time to travel. For more details and to apply online see: [gov.uk/emergency-travel-document](https://www.gov.uk/emergency-travel-document)

You might need to attend an appointment at your nearest British embassy, high commission or consulate after you apply online.

UK Visas and Immigration

You cannot apply directly to embassies, high commissions and consulates for matters relating to UK Visas and Immigration. Visit [gov.uk/check-uk-visa](https://www.gov.uk/check-uk-visa) for detailed information on the UK visa application process.

British Citizenship Enquiries

For information on British nationality and becoming a British citizen or renouncing citizenship, see: [gov.uk/browse/citizenship/citizenship](https://www.gov.uk/browse/citizenship/citizenship)

UK Pensions and Benefits

Get advice or information about pensions and benefits if you live abroad or have lived abroad. You can contact the International Pension Centre (IPC) using the online enquiry form.

You need to report changes to your personal details (eg your address or bank details) by telephone or letter. See: [gov.uk/international-pension-centre](https://www.gov.uk/international-pension-centre)

Notarial Services

For a list of notarial and documentary services, select the country you're in on this website: [gov.uk/world/organisations](https://www.gov.uk/world/organisations)

Other Advice

We can provide details of local lawyers, interpreters, doctors and funeral directors. For further information select the country you're in on this website: **GOV.UK**



For information on

voting abroad

marriage

births

deaths

UK pensions and benefits

legalisation of British documents

driving licences

criminal record and disclosure barring service checks

European Health Insurance Card (EHIC)

recognition of academic qualifications

pets

tax and residency

go to GOV.UK

Tell Us What You Think!

We welcome your views on the support we provide. They will help us to identify what we do well and what we could do better. Visit [gov.uk/government/publications/fcdo-privacy-notice-and-guidance-on-consular-research](https://www.gov.uk/government/publications/fcdo-privacy-notice-and-guidance-on-consular-research) for more on our customer satisfaction survey.