

MENG LIAN

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Dependent Pass holder (require EP support)

PREFERENCE

- Public Relations & Communications
- Marketing Communications
- Sustainability & ESG
- Corporate Affairs
- Brand Experience & Activation

PROFILE

- 17 years' experience at multinational companies and agency, predominantly in AgFood, Chemical, Luxury Automobile, Consumer Tech, and Telecom
- **6 years'** experience **leading communication function**
- Experienced in working with senior executives and international teams
- 1-year APAC project experience (change communications for company integration in 2018)
- Built communications foundation with Burson Cohn **Wolfe** (former Burson-Marsteller)
- MSc. in Advanced Marketing Management
- Hands-on, can-do, self-starter with business acumen
- Native in **Mandarin** and proficient in **English**

ACHIEVEMENTS

- Launched the first-ever <u>sustainability landmark</u> event and whitepaper on Regenerative Ag in China
- APAC campaigns and communications for Bayer-Monsanto Integration
- Formed a team of 5, launched corporate and industry social accounts, and improved brand perception **score** by 70% among Chinese societal audience (2018 vs. 2015)
- Mitigated negative publicity by publishing "The Science behind GMO" brochure under government press
- From defensive to offensive campaign of flying UK environment activist to tour China with minds changed on GM food to improve public acceptance

EXPERIENCES

8/2019-10/2023 Beijing

Communications Business Partner for Crop Science Division in China

Bayer

Steered the company's overall communications direction to raise recognition of Bayer Crop Science's sustainability and innovation leading position, providing communications advisory to the business leadership team

Strategic communications

- APAC change communications strategy: Steered Bayer-Monsanto integration in APAC (Singapore and 10+ countries) via incl. Day 1 townhalls, leadership country roadshows, employee engagement, external stakeholder communications guideline (2018)
- Content hub & editorial calendar: Developed content framework for key in-and-external stakeholders, incl. company announcements (quarter financials), commercial events (strategic partnership), trade fairs (China International Import Exhibition)
- License-to-Operate: Equipped spokespersons with communications toolkits and free pitched TV interview (state-run broadcaster) of 5 mio views at China Seed National Congress (2021)
- Omni media channel: Managed 60+ core media, 5 corporate social media accounts with 300k followers, 1 company website, 2 internal channels in China (2019-2023)
- Issue mitigation: zero negative media news regarding phytotoxicity local case (2020-2022); spokesperson workshop against public hearing (2022); issue response against advisement misuse
- CRM and customer experience: joint program experience with MarCom on digital platform user acquisition by raising 15% user base (2019-2022)

Internal communications

- Business Transformation communications advisory to leadership: Sales region roadshow (customer visits, distributor meetings, strategic channel partner summit, media roundtables); Breakfast series with Country Division Head; "Ask Us Anything" Leadership **Dialogues** (2020-2022)
- Message from Country Division Head to mass employees: quarterly email letters and feature newsletter series content creation (2020-2023)
- Steered Quarterly Greater China townhalls in agenda setting, speaker alignment, visual aids, meeting system, moderating, track and monitor, recap posting, and fresh report (2020-2023)
- Propel cultural transformation with **HR** and **commercial** teams by improving Employee Survey engagement level score 0.1 up YoY (2021-2023)

External communications

- Data-driven sustainability campaigns: Initiated a demo farm opening and launched China's first whitepaper on Regenerative Ag with 15 media hits, 2 mio livestream traffic, 8 mio social media views, and 3 executive (global & APAC) LinkedIn posts (2023)
- Elevated executive profiling and crafted digital **content** on <u>social media content asset</u> of 5 short video clips, gaining 1 mio views (2020)
- Ensured constant join-up to global campaigns: NYC-<u>based Chinese media</u> in-person attendance of Innovation Summit with global executive interviews; China farmers outreach for "Farmer Voice Survey" and executive interview piece (2023)
- Drove **public acceptance** of GMOs and grew up advocacy community through sponsorship of China GMO Scientific Literacy Public Contest (2018-2020)

2014-2019 Corporate Engagement Lead, China Beijing Planning & Content Manager Monsanto

Led integrated communications campaigns, which included media strategies, brand-building initiatives, narrative development, and thought leadership activities

- Improved Brand perception: 70% up among Chinese societal audience (2018 vs. 2015, viewed as a brand "willing to communicate" and "socially responsible")
- Content creation and digital channels: enhanced **public science literacy** on critical industry topics by launching social media accounts and directing influencer activities (2016-2018: reached 40 mio audiences, engaged 9 mio times, 500K social media subscribers, attracted average views of 10K/post, gained <20% negative results on page 1 on search engine with SEO/SEM)
- Initiated Food & Nutrition CSR program with government think tank: joined National Development and Reform Commission (NDRC) "Village Early Education Center" by providing rural kindergarten modern kitchen equipment to preschool kids (Guizhou, 2017 & 2018)
- Enhanced global executive visibility: shaped political environment (CEO at China Development Forum 2017; COO Reception Dinner 2017; CTO at World Life Science Congress 2016)
- **Countered issues:** launched a science publication "The Science behind GMO" by the Press of China Ministry of Ag (2016); rolled out a PR campaign flying environment activist to tour China with mind changed on GM food (2017); strategically participated in govert. internal publication of "GMO social impact research" (by state-run Xinhua News Agency, 2016)

2009-2014 Senior Specialist of Public Affairs and Corporate Communications Beijing **Novozymes China**

Raised company profile in China and positioned it as an industry thought leader in chemical engineering

- Media relations: Built and maintained strong media relationships and proactively pitched stories and releases to secure media coverage
- **Executive communications support:** provided strategic advisory to senior management and created press materials, media briefings, bylines, and related collaterals for spokespersons
- **Communication collaterals**: prepared presentation decks, factsheets, press releases, web material, financial announcements, video clips, infographics,
- Industry and stakeholder partnership support: outreach to EUCCC, DCCC, AmCham, CBCSD, ECFIC, CPCIF, WEF, and WWF to advocate company
- Policy advocacy: job shadowed for EPA RFS, USDA Farm Bill, DOE funding) to track policy and advocate company interest in renewable biofuels in the US (Washington DC, 2013)
- Some highlighted campaigns actively engaged:
 - 1. Queen of Denmark's State Visit to China and business delegation at China Development Forum (2014)
 - 2. "World Stage Leadership" global media podium (2013)
 - 3. Capital Market Day IR support (2012)
 - 4. Sino-US Advanced Biofuels Forum & MoU by COFCO-Sinopec-Novozymes (2010)
 - 5. Featured "Green China" sustainability initiative (2008-2012) with Danish Embassy

Beijing

2005-2009 Senior Associate, Associate, **Client Executive Burson Cohn & Wolfe** (former Burson-Marsteller)

Accountable for key client consulting (~800k USD/yr retainer) to boost the client's brand, products, and key media initiatives

- Led strategic communications consultancy: strategic media relations, gala events, issue/crisis response, leadership visibility, spokesperson bureau, media workshop and training, and philanthropy programmes
- Luxury car (LEXUS): media launches and press conferences at Beijing and Shanghai international auto shows, car test media events, car testimonials (2007-2009)
- Consumer tech (LG "Chocolate" cell phone series): global launch in China and media activation (Beijing, 2006)
- Telecommunications (Qualcomm): CEO's China visit event coordination and executive profiling (Beijing, 2005)

EDUCATION

Master's Degree **Advanced Marketing Management** 2004-2005 | Business School, Lancaster University (UK)

Double bachelor's degree (joint education)

- Bachelor of Arts with Honours, Marketing, Second Class, Upper Division 2003-2004 | University of Bedfordshire (UK)
- Bachelor's Degree, International **Economy and Trade**

2000-2003 | China Agricultural University (China)

HONORS & AWARDS

Recognitions acclaimed for communications campaigns

- Environmental Protection Best Practice 2023 by Gloden Flag Awards
- Green Development Best Practice 2023 by US Chamber of Commerce Social Impact Initiative
- ESG Social Responsibility Best Practice 2023 by 21 Century ESG Innovation
- Top 5 ESG Category Winner 2022 by Golden Flag Awards
- Corporate Brand Silver Winner 2022 by China Golden Awards for Excellence in PR

CERTIFICATE

Introduction to Sustainable Development in Practice by United Nations Insitute for Training and Research (UNITAR), Jan 2024

Introductory e-Course on Climate Change by UNITAR, Jan 2024